



16 August 2011

To:- Palm
America

Case number :- 1-511030850301

To Whom it may concern

To give some perspective and background of our Company and the business we are involved in the following relates.

Since 2002 we have been developing Computer Management Software for the farming community to manage their Sheep, Cattle & Goats. At the time we identified the Palm range of products as the correct product to assist the farmers to record their relevant Births, Weight, Mating and supply them with relevant reports to the handheld so that they can look up any relevant information relating to any animal in the herd in the field where they are working with their animals.

Our products have been implemented in our country South Africa, Namibia, Botswana on the African continent as well as in Australia. The then suppliers are no more actively involved in selling nor repairs.

The Palm product has been extremely well accepted by the Agricultural Industry, but we are now stranded with repairs and / or the ordering of new stock.

Should there be a platform to upgrade to from the Zire 22, Tungsten E, E2 TX, Treo 650 and Treo 680 that is currently being used? We would appreciate your recommendations to us. We would like to have the opportunity to evaluate and recommend to our clients what platform we should migrate to. We need your advice as to where we should send these items in the event that they are malfunctioning for repairs. At most of the farms in South Africa and Namibia there is no network coverage!

We trust that there is an upgrade path that you can recommend that will ensure little or no inconvenience to us and the client.

We look forward to hearing to you. Our Sincerest appreciation to you supporting us

Llewellyn Herbst & Elmarie Wepener

